Retail

Course Delivery:
South Australia
- On Campus
- Off-Campus
- On Line
- Traineeship

Duration
6-12 months

The information provided is intended as a guide.

Changes may have occurred since printing.

Please check with your nearest MADEC College for further information.

Nationally Accredited Training

TOID 3957

Certificate II in Retail Services      Code SIR20212

Australia's retail industry has evolved to become one of the country's major economic forces, and its largest employer. With its diverse range of business types, the employment opportunities are enormous and career prospects equally strong.

Core Units
SIRXCCS201  Apply point of sale handling procedures
SIRXCCS202  Interact with customers
SIRXCLM101  Organise and maintain work areas
SIRXCOM101  Communicate in the workplace to support teams and customer outcomes
SITXICT001A  Operate retail technology
SIRXIND101  Work effectively in a customer service environment
SIRXWHS101  Apply safe work practices
SIRXRSK201  Minimise loss

Suggested Electives
SIRXMER202  Plan, create and maintain displays
SIRXSL5201  Sell products and services
SIRXSL002A  Advise on products and services
SIRXMER201  Merchandise products
SITXOHS002A  Follow workplace hygiene procedures
HLTAID003  Provide First Aid

Training in South Australia is delivered with Commonwealth Government funding and South Australian Government funding through The Department of Further Education, Employment, Science and Technology.

To enrol and learn more contact MADEC
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