Provide Responsible Service of Alcohol (RSA)

This unit is specifically designed to equip students with the skills and knowledge to serve alcohol responsibly, identify and deal with intoxicated patrons and to ensure they are operating within the conditions of their liquor licence.

Delivery:
- Classroom based

Duration:
This unit is delivered classroom based as 1 half day or 1 evening session.

Entry requirement:
There are no pre-requisite requirements for this qualification.

What will you learn?
Students will learn how to identify customers to whom service maybe refused, assist customers to drink within appropriate limits and assist affected customers.

Future pathways
Personal hygiene practices apply to all personnel operating at all levels within industries, such as Kitchen Hands, Cooks, Chefs, Catering Staff, Café and Fast Food outlets. This Certificate is a mandatory requirement for people in these positions.

Training is delivered with Victorian and Commonwealth Government funding.
*Eligibility criteria applies