Provide Responsible Service of Alcohol (RSA)

This unit is specifically designed to equip students with the skills and knowledge to serve alcohol responsibly, identify and deal with intoxicated patrons and to ensure they are operating within the conditions of their liquor licence.

**Delivery:**
- Classroom based

**Duration:**
This unit is delivered classroom based as 1 half day or 1 evening session.

**Entry requirement:**
There are no pre-requisite requirements for this qualification.

The liquor industry is a major industry in Victoria. It includes restaurants, cafes, bars, hotel, motels gaming venues, resorts, caterers, wineries and packaged liquor.

**What will you learn?**
Students will learn how to identify customers to whom service maybe refused, assist customers to drink within appropriate limits and assist affected customers.

**Future Pathways:**
Bar attendant, Bottle shop attendant, Cafe attendant, Catering assistant, Food and Beverage attendant, Front office assistant, Gaming attendant, Porter, Room attendant.

Training is delivered with Victorian and Commonwealth Government funding.

*Eligibility criteria applies