Hospitality

Course Delivery:
- On Campus

Duration:
- 4 hours

Nationally Accredited Training
TOID 3957

Provide Responsible Service of Alcohol   SITHFAB201

What will you learn?

Responsible Service of Alcohol (RSA) program gives participants the skills and knowledge necessary to contribute to a safe, enjoyable environment in licensed premises.

Face-to-face RSA training is mandatory for licensees and staff selling, offering or serving liquor for general, on-premises, late night and packaged liquor licences. Licensees and staff subject to mandatory RSA requirements have one month from the date on which they first sell, offer for sale or serve liquor on the licensed premises to complete an RSA program.

The RSA program covers a range of topics including:

- problems associated with excessive consumption
- alcohol and the law
- the question of who is responsible for RSA
- facts about alcohol
- improving the atmosphere of your premises
- handling difficult customers.

This training is delivered with Victorian and Commonwealth Government funding.

The information given is intended as a guide. Changes may have occurred since printing. Please check with your nearest MADEC College for further information.

To enrol and learn more contact MADEC
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