Retail Campus:
- S.A.

Course Delivery:
- On Campus
- Off Campus
- On Line
- Traineeship

Intakes:
- Ongoing

Duration
6-12 months

Training in South Australia is delivered with Commonwealth Government funding and South Australian Government funding through The Department of Further Education, Employment, Science and Technology.

The information given is intended as a guide, changes may have occurred since printing. Please check with your nearest MADEC College for further information.

Nationally Accredited Training
TOID 3957

Certificate III in Retail Supervision Code: SIR30312
This qualification provides the skills and knowledge for an individual to be competent in retail supervision with the need to apply discretion and judgement. Work would be undertaken in various retail store settings, such as specialty stores, supermarkets, department stores and retail fast food outlets. Individuals will have some responsibility for others and provide or hold specific coordination or support responsibilities within a store team.

This course requires successful completion of 6 Core units and 6 elective units.

Core units
- SIRXCCS304 Coordinate interaction with customers
- SIRXMG1001A Coordinate work teams
- SIRXMG1002A Maintain employee relations
- SIRXRSH002A Maintain store security
- SIRXSL5304 Coordinate sales performance
- SIRXWH5302 Maintain store safety

Suggested Electives units
- SIRXFIN201 Balance and secure point-of-sale terminal
- SIRXMR202 Plan, create and maintain displays
- SIRXQUA001A Develop innovative ideas at work
- SIRWLS301 Build sales relationships
- SIRXLS303 Build relationships with customers
- SIRXMER304 Present products

Entry requirements
Certificate II in Retail or industry experience is preferred.

Future pathways
Senior sales assistant, Crew leader, Team leader, Store supervisor, Point-of sale supervisor, Merchandise coordinator.

To enrol and learn more contact MADEC
T: 1300 436 332 E: education@madec.edu.au W: www.madec.edu.au