Retail

Campus:
- Victoria

Delivery:
- Off Campus
- On Line
- Traineeship

Intakes:
- Ongoing

Duration:
Duration may vary depending on electives chosen. Traineeship 24 months.

Nationally Accredited Training
TOID 3957

Certificate III in Retail Supervision
Code: SIR30312
This qualification provides the skills and knowledge for an individual to be competent in retail supervision with the need to apply discretion and judgement. Work would be undertaken in various retail store settings, such as specialty stores, supermarkets, department stores and retail fast food outlets. Individuals will have some responsibility for others and provide or hold specific coordination or support responsibilities within a store team.

This course requires successful completion of 6 Core units and 6 elective units.

Core units
- SIRXCCS304 Coordinate interaction with customers
- SIRXMGTO01A Coordinate work teams
- SIRXMGTO02A Maintain employee relations
- SIRXRSK002A Maintain store security
- SIRXSL404 Coordinate sales performance
- SIRXWHS302 Maintain store safety

Suggested Electives units
- SIRXFIN201 Balance and secure point-of-sale terminal
- SIRXMER202 Plan, create and maintain displays
- SIRXQUA001A Develop innovative ideas at work
- SIRWSLS301 Build sales relationships
- SIRXSL403 Build relationships with customers
- SIRXMER304 Present products

Entry requirements
Certificate II in Retail or industry experience is preferred.

Future pathways

This training is delivered with Victorian and Commonwealth Government funding.
The information given is intended as a guide. Changes may have occurred since printing. Please check with your nearest MADEC College for further information.

To enrol and learn more contact MADEC
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