Certificate IV in Retail Management

Australia’s retail industry has evolved to become one of the country’s major economic forces and its largest employer, providing a platform for entrepreneurship and innovation.

**Delivery:**
- External
- Online
- Traineeship (24 months)

**Duration:**
Duration may vary depending on electives chosen.

**Completion of 3 core unit and 7 elective units are required to gain this qualification.**

**Core Units:**
- SIRXMER405 Manage store presentation and pricing
- SIRXMGT003A Lead and manage people
- SIRXWH5403 Provide a safe working environment

**Suggested Electives:**
- BSBCUS401B Coordinate implementation of customer services strategies
- SIRXCLM402 Manage store facilities
- SIRXINV005A Control inventory
- SIRXMER406 Monitor in-store visual merchandising display
- SIRRFSA302 Monitor food safety program
- SITXWH501 Implement and monitor work health and safety practices
- SITHCCC102 Prepare simple dishes

**Entry Requirements:**
To undertake this course students will have previous retail supervisory experience.

**Future Pathways:**
Department Manager, Merchandise Manager, Customer Service Manager, Shift Manager or Small Business Owner.

Training is delivered with Victorian and Commonwealth Government funding.
*Eligibility criteria applies