Certificate II in Hospitality

The hospitality industry is one of Australia’s largest and fastest growing sectors. This qualification reflects the role of individuals who use a defined and limited range of hospitality operational skills. They are involved in mainly routine and repetitive tasks using practical skills and basic industry knowledge. They work under direct supervision.

Delivery:
- Classroom based
- External *some in-class activity required
- Online
- Traineeship

Duration:
Duration will vary depending on Delivery mode selected, however, as a guide the contact hours for classroom based delivery is 1-2 days per week over 3 - 6 months with self-paced study required between sessions.

Entry requirement:
There are no pre-requisite requirements for this qualification.

Future Pathways:
Bar attendant, Bottle shop attendant, Café attendant, Catering assistant, Food and Beverage attendant, Front office assistant, Gaming attendant, Porter, Room attendant.

Completion of 6 core units and 10 Elective units are required to gain this qualification.

Core Units:
- BSBWOR203B Work effectively with others
- SITHIND201 Source and use information on the hospitality Industry
- SITHIND202 Use hospitality skills effectively
- SITXCOM201 Show social and cultural sensitivity
- SITXCCS202 Interact with customers
- SITXWHS101 Participate in safe work practices

Suggested Electives (Choose from):
- SITHIND101 Use hygienic practices for hospitality service
- SITXFSA101 Use hygienic practices for food safety
- SITHFAB101 Clean and tidy bar areas
- SITHFAB202 Operate a bar
- SITHFAB206 Serve food and beverage
- SITHFAB307 Provide table service of food and beverage
- SITHFAB201 Provide responsible service of alcohol
- SITXCCS303 Provide service to customers
- SITXCOM201 Show social and cultural sensitivity
- SITXFIN201 Process financial transactions

For more information & to enrol contact MADEC
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