Course Delivery:
- Off Campus
- On Line
- Traineeship

Duration:
12 months, duration may vary depending on electives chosen.

Entry Requirements:
There are no entry requirements for this course.

Nationally Accredited Training
TOID 3957

Certificate II in Hospitality
Code SIT20213
The hospitality industry is one of Australia’s largest and fastest growing sectors. This qualification reflects the role of individuals who use a defined and limited range of hospitality operational skills. They are involved in mainly routine and repetitive tasks using practical skills and basic industry knowledge. They work under direct supervision.

Core units
- BSBWOR203B Work effectively with others
- SITHIND201 Source and use information on the hospitality industry
- SITHIND202 Use hospitality skills effectively
- SITXCOM201 Show social and cultural sensitivity
- SITXCCS202 Interact with customers
- SITXWHS101 Participate in safe work practices

Suggested Electives (Choose from)
- SITHFAB101 Clean and tidy bar areas
- SITHFAB202 Operate a bar
- SITHFAB206 Serve food and beverage
- SITHFAB307 Provide table service of food and beverage
- SITHFAB201 Provide responsible service of alcohol
- SITXCCS303 Provide service to customers
- SITXCOM201 Show social and cultural sensitivity
- SITXFIN201 Process financial transactions

Future Pathways
Bar attendant, bottle shop attendant, café attendant, catering assistant, food and beverage attendant, front office assistant, gaming attendant, porter, room attendant.

This training is delivered with Victorian and Commonwealth Government funding. The information given is intended as a guide. Changes may have occurred since printing. Please check with your nearest MADEC College for further information.

To enrol and learn more contact MADEC
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