Frontline Management

Campus:
- Mildura

Course Delivery:
- On line
- Monthly workshops

Duration:
12-18 months

This training is delivered with Victorian and Commonwealth Government funding.

Nationally Accredited Training

TOID 3957

Certificate IV in Frontline Management  BSB40812
This qualification reflects the role of individuals who take the first line of management in a wide range of organisational and industry contexts. At this level frontline managers provide leadership and guidance to others and take responsibility for the effective functioning and performance of the team and its work outcomes.

4 Core units
- BSBMGT401A Show leadership in the workplace
- BSBMGT402A Implement operational plan
- BSBWHS401A Implement and monitor WHS policies, procedures and programs to meet legislative requirements
- BSBWOR402A Promote team effectiveness

Course requires 6 elective units
- BSBCUS401B Coordinate implementation of customer service strategies
- BSBFIA402A Report on financial activity
- BSBCM401A Make a presentation
- BSBMGT403A Implement continuous improvement
- BSBPMG522A Undertake project work
- BSBREL401A Establish networks

Entry requirements
Preferred pathways for candidates considering this qualification include:
BSB30112 Certificate III in Business or other relevant qualification OR with vocational experience in a supervisory role but no formal qualification.

Future pathways
Candidates may undertake a variety of roles Coordinator, Leading Hand, Supervisor, Team leader.

To enrol and learn more contact MADEC
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