**Frontline Management**

**Campus:**
- South Australia

**Course Delivery:**
- On line
- Monthly workshops

**Duration:**
12 - 18 months

Training in South Australia is delivered with Commonwealth Government funding and South Australian Government funding through The Department of Further Education, Employment, Science and Technology.

**Nationally Accredited Training**

**TOID 3957**

**Certificate IV in Frontline Management  BSB40812**
This qualification reflects the role of individuals who take the first line of management in a wide range of organisational and industry contexts. At this level frontline managers provide leadership and guidance to others and take responsibility for the effective functioning and performance of the team and its work outcomes.

**4 Core units**
- BSBMGT401A  Show leadership in the workplace
- BSBMGT402A  Implement operational plan
- BSBWHS401A  Implement and monitor WHS policies, procedures and programs to meet legislative requirements
- BSBWOR402A  Promote team effectiveness

**Course requires 6 elective units**
- BSBCUS401B  Coordinate implementation of customer service strategies
- BSBFIA402A  Report on financial activity
- BSBCMM401A  Make a presentation
- BSBMGT403A  Implement continuous improvement
- BSBPMG522A  Undertake project work
- BS.Rel401A  Establish networks

**Entry requirements**
Preferred pathways for candidates considering this qualification include:
- BSB30112 Certificate III in Business or other relevant qualification OR with vocational experience in a supervisory role but no formal qualification.

**Future pathways**
Candidates may undertake a variety of roles Coordinator, Leading Hand, Supervisor, Team leader.

To enrol and learn more contact MADEC
**T:** 1300 436 332  **E:** education@madec.edu.au  **W:** www.madec.edu.au