Community Services

Certificate II in Community Services

This qualification may provide an appropriate pathway into higher level qualifications, such as those in Aged Care, disability and Home and Community care. These positions may have direct contact with clients, identify presenting needs and refer to appropriate services and support.

**Delivery:**
- Classroom
- External *some in-class activity required
- Online
- Traineeship

**Duration:**
Duration will vary depending on the delivery mode selected, however, as a guide the qualification will take 3-6 months which will include a practical placement component.

**Extra Requirements:**
Students are required to submit ‘Aged Care related DCSI Screening’ on enrolment.

**Future Pathways:**
Assistant community services-workers, Care service employee, Housekeeping assistant, Personal care assistant, Support worker, Home helper.

**Completion of 5 core units and 6 Elective units are required to gain this qualification.**

**Workers at this level:**
- May provide assistance and support to clients accessing a service or experience issues such as alcohol and/or other drug issues
- Assist people in meeting their immediate needs e.g. by providing shelter and food
- Provide short-term contact with clients in a crisis situation

**Core Units**
- CHCCS211B Prepare for work in the community sector
- CHCCOM201C Communicate with people accessing the services of the organisation
- CHCORG201C Follow policies, procedures and programs of the organisation
- CHCORG202C Work with others

**AND one of the following units:**
- HLTWHS200A Participate in WHS processes
- CHCWHS312A Follow WHS safety procedures for direct care work

**Suggested units:**
A wide range of elective units are available.