Course Delivery:
- On line

Duration:
Students are required to complete 490 hours to obtain this qualification.

Entry Requirements:
- Not applicable

Nationally Accredited Training
TOID 3957

Certificate II in Community Services CHC20112
This qualification may provide an appropriate pathway into higher level qualifications, such as those in Aged Care, Disability and Home and Community Care. These positions may have direct contact with clients, identify presenting needs and refer to appropriate services and support.

Workers at this level:
- May provide assistance and support to clients accessing a service or experience issues such as alcohol and/or other drug issues
- Assist people in meeting their immediate needs e.g. by providing shelter and food
- Provide short-term contact with clients in a crisis situation

Core Units - 5 Core units and 6 elective units required for qualification
- CHCCS211B Prepare for work in the community sector
- CHCCOM201C Communicate with people accessing the services of the organisation
- CHCOR201C Follow policies, procedures and programs of the organisation
- CHCOR202C Work with others

AND one of the following units:
- HLTWHS200A Participate in WHS processes
- CHCWHS312A Follow WHS safety procedures for direct care work

Suggested Elective Units
A wide range of elective units is available

Future Pathways
Assistant community services workers, care service employee, housekeeping assistant, personal care assistant, support worker, home helper.

To enrol and learn more contact MADEC
T: 1300 436 332 E: education@madec.edu.au W: www.madec.edu.au