



# Need a hand finding workers?

**We can help.**



Harvest Trail is provided as a no-cost service funded through the Australian Government and managed by MADEC, a not-for-profit organisation.

Call 1800 062 332



# HARVEST TRAIL

The Harvest Trail connects workers with seasonal farm jobs to help growers ensure they have enough staff to pick and maintain their crops. It comprises three services: a website showing job listings of seasonal farm jobs, a call centre to directly connect workers and growers, and a harvest guide to help workers find seasonal jobs Australia-wide.

The Harvest Trail is a no-cost service funded by the Australian government and is managed by MADEC – a not-for-profit, professional and independent business that provides employment services, including the Harvest Trail, to quickly and effectively find workers for seasonal farm jobs.

## Finding the right labour

The majority of workers contacting the Harvest Trail call centre are young, keen backpackers, with an increasing number arriving from Asia and South America as a result of changes to the Work and Holiday (subclass 462) visa. Visitors with both the Work and Holiday and the Working Holiday (subclass 417) visas are now able to work for the full year of their initial visa with one single employer and can work up to three years once they qualify for an extension.

Australian residents also make up a segment of the Harvest Trail workforce.

You aren't required to employ the first workers forwarded to you by Harvest Trail. If you would like to do your own screening of these workers, Harvest Trail encourages you to do so. We will keep forwarding you potential workers until you find the best fit.



# Looking for workers?



## Harvest Trail call centre

1800 062 332

The call centre is open from Monday to Friday 8am-8pm AEST, with experienced staff on hand to help you find workers and to answer any of your questions.

We will talk with you about your specific employment needs, covering everything from previous employment experiences to the nuts and bolts of the job, to ensure you find suitable workers.



## Harvest Trail website

[www.harvesttrail.gov.au](http://www.harvesttrail.gov.au)

The Harvest Trail website allows workers to search and apply for jobs, and growers to list their job vacancies and labour needs.

To advertise employment vacancies on the Harvest Trail website phone our call centre to speak to one of our trained operators who will do all the hard work for you. They will talk to you about your labour needs and can arrange for your job to be posted on the website.

You can also register your job directly yourself. Go to the Harvest Trail website and click on 'Advertise a job'. You will then be prompted to register yourself and submit your job details.

We also post selected jobs on our Harvest Trail Facebook page that has around 10,000 followers – ensuring your job gets seen by willing workers looking for farm jobs.



## Harvest Trail *Harvest Guide*

The Harvest Trail *Harvest Guide* provides job seekers with information about harvest work and the different crops and regions in Australia.

It is free to download from the Harvest Trail website and is widely used by backpackers - who are often looking for 88 days of seasonal work to acquire their second-year visa.



[www.harvesttrail.gov.au](http://www.harvesttrail.gov.au)

## What growers are saying

“From May to October we require up to around 50 workers – this is mainly when I use Harvest Trail. I’ve found the process relatively easy and the result has always been good.

I just ring the 1800 number and tell them how many people I need. Harvest Trail sends through the list and I do the interviews so I get who I want to get. I don’t have to take on everyone who applies for the job but I respect their process and I like having the flexibility to choose the workers that suit me best.

Harvest Trail is open early in the morning and fairly late at night which is convenient timing with my work, and over the years I’ve been able to develop a relationship with a few of the staff at Harvest Trail.”

Anna Booth, zucchini grower, Queensland



## About MADEC

**MADEC's vision is to facilitate stronger communities through employment and education.**

MADEC is dedicated to developing, integrating and delivering innovative and responsive services in:

- education,
- training, and
- employment opportunities.

MADEC upholds high ethical standards, understands employment laws and is trusted by growers to quickly and effectively find workers for seasonal farm jobs.

## Our harvest labour services

In addition to the Harvest Trail, MADEC also offers *MADEC Labour Hire* and the *Seasonal Worker Programme*.

### **MADEC Labour Hire**

MADEC offers our own value-added on-hire labour service, for a fee. MADEC Labour Hire services take care of administration, recruitment, selection, payment of wages including superannuation, work cover, penalty rates, award allowances, payroll tax and GST, as well as providing personal protective equipment.

MADEC has offices across South Australia and Victoria and can help with recruitment for wineries, viticulture, labouring, mining, retail, processing, hospitality, horticulture, construction, local government, tourism and apprentices/traineeships.

### **Seasonal Worker Programme**

The Seasonal Worker Programme (SWP) is an Australian Government initiative that provides employers in agriculture access to reliable, returning workers from Pacific island countries and Timor-Leste.

As an Approved Employer of the SWP, MADEC can source, employ and manage people to work on your farm under the program. We comply with all the requirements of being an Approved Employer including providing all pastoral care.



## Contact Harvest Trail

 1800 062 332

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\* Harvest Trail is the brand name of the National Harvest Labour Information Services (NHLIS).