



MADEC HARVEST TRAIL SERVICES

What we **offer**



DELIVERING





ABOUT MADEC

MADEC is a not-for-profit which provides specialised employment services to meet the labour needs of the horticulture sector.

From Queensland to Tasmania, MADEC works closely with growers, labour-hire providers, jobseekers, educators, government agencies and workers to help bring in Australia's crops.

MADEC manages 12 of the 16 horticultural regions in the Australian Government funded Harvest Trail Services initiative, as well as the national call centre – the Harvest Trail Information Service.

WHAT WE OFFER

Australian horticulture is on track to be a \$20 billion industry by 2030. To get there it needs great people, in every field and orchard, packing shed and warehouse. Never before has labour been so important.

Connecting workers with jobs

In an increasingly tight labour market, MADEC Harvest Trail Services makes finding labour easier for horticulture businesses.

At no cost to workers or employers, we match willing workers with harvest jobs, across eligible crops and locations.

We look beyond the traditional demographic to find good workers that come back, year-on-year.

We work with hundreds of employers to understand their business needs and help them become an employer of choice in a challenging market.

We support employers to meet their legal requirements and find workers, who turn up prepared and are supported to see out the season.



OUR SERVICES

We help businesses become employers of choice by:

Taking time to understand your business

We commit to understand your business before we go looking for workers who will meet your needs.

Making sure you're legally compliant

Before a worker signs up, we complete a work rights check so you save time and you know you're doing the right thing.

Ensuring your workers understand work safety requirements

Every new worker needs a thorough work health and safety induction. At your busiest time of year, we ensure your workers are more prepared.

Preparing workers before they turn up

The harvest is often new to workers. Drawing on our knowledge of the sector and your business, we ensure workers know what to expect before they arrive. We talk them through what to expect at your place, how they will get there, where they might stay, and what they'll be learning.

Checking in to see all is well

We complete regular check-ins with both employer and worker. By keeping in touch, we work with you to maximise retention and productivity. And when things aren't working out, we seek better solutions for both parties.

IF YOUR BUSINESS NEEDS SUPPORT

Well-connected across Australian horticulture, we can help you with:

- Local, state and federal changes and available funding
- Legislative updates
- Meeting compliance requirements
- A multitude of other tasks associated with attracting, retaining and managing staff

Access to our services is easy and it's zero cost to you. It's a service funded by the Commonwealth Government to help to bring in the Australian harvest.

OUR FOOTPRINT



20+ years



2,000+ employers



20,000+
worker base



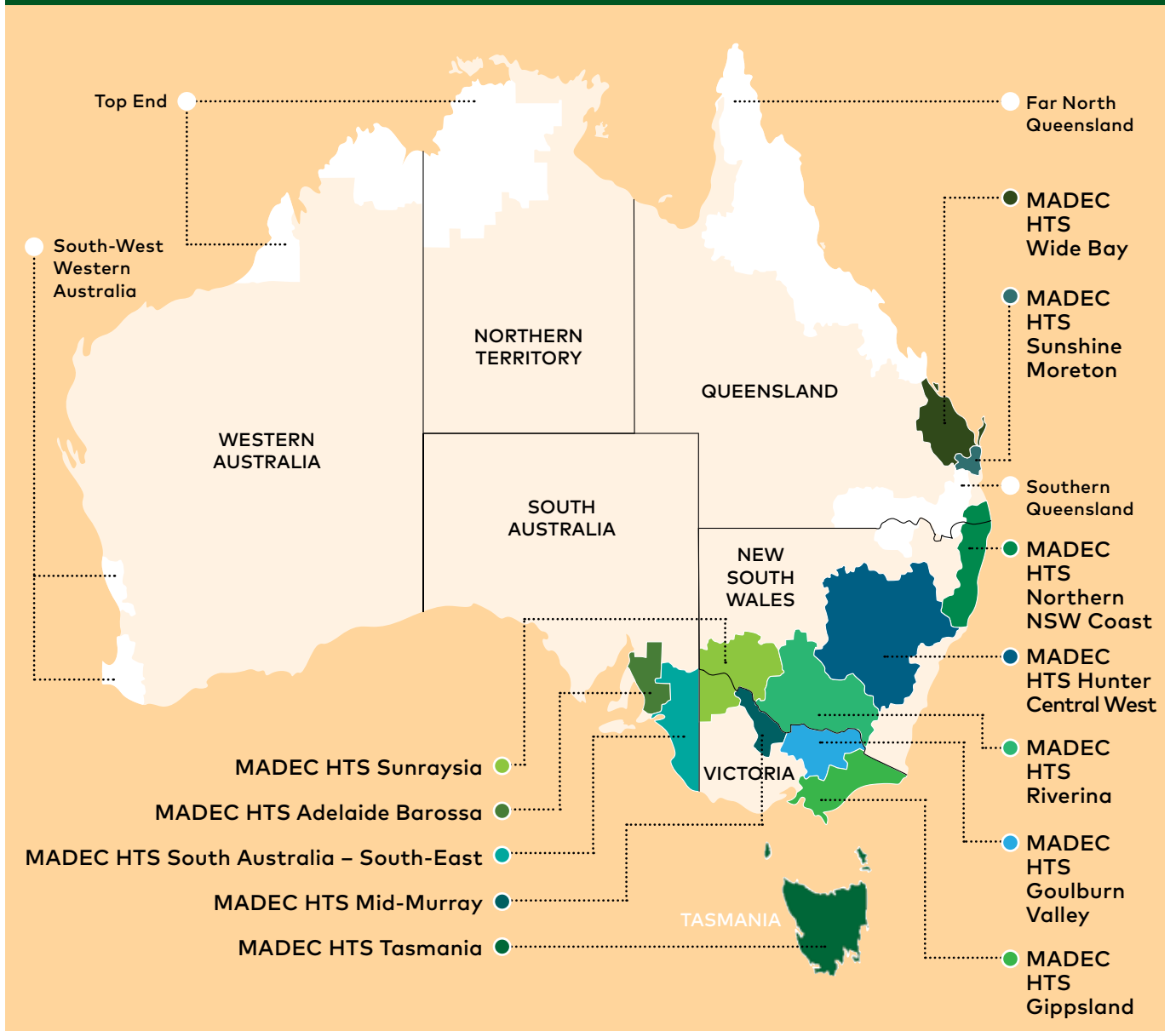
Queensland
to Tasmania



Across
Australia's major
horticultural
areas

The MADEC Harvest Trail Services (HTS) team is here to help. We have structured our business to meet the unique needs of Australian growers. Our Harvest Officers can be where you need them, when you need them.

Harvest regions that have MADEC HTS offices:



CONTACT YOUR LOCAL MADEC HARVEST TRAIL OFFICE:

NEW SOUTH WALES

NORTHERN NSW COAST

Coffs Harbour

Suite 103-105, 24 Moonee Street, Coffs Harbour NSW 2450

☎ 02 6648 2300

✉ harvestcoffsharbour@madec.edu.au

Lismore*

☎ 02 6648 2300

✉ harvestcoffsharbour@madec.edu.au

HUNTER CENTRAL WEST

Flexible Office

To meet seasonal demands, locations vary in the region

☎ 02 6648 2303

✉ harvesthuntercw@madec.edu.au

RIVERINA

Griffith

Shop 3, 104 Yambil Street, Griffith NSW 2680

☎ 02 6963 2200

✉ harvestgriffith@madec.edu.au

Batlow*

☎ 02 6963 2200

✉ harvestgriffith@madec.edu.au

Hillston*

☎ 02 6963 2200

✉ harvestgriffith@madec.edu.au

SOUTH AUSTRALIA

ADELAIDE BAROSSA

Nuriootpa

45 Murray Street, Nuriootpa SA 5355

☎ 08 8565 8708

✉ harvestnuriootpa@madec.edu.au

Two Wells*

☎ 08 8565 8708

✉ harvestnuriootpa@madec.edu.au

Clare*

☎ 08 8565 8708

✉ harvestnuriootpa@madec.edu.au

McLaren Vale*

☎ 08 8565 8708

✉ harvestnuriootpa@madec.edu.au

SOUTH EAST SA

Renmark

8 Ral Ral Avenue, Renmark SA 5341

☎ 08 8586 1900 (Option 1)

✉ harvestrenmark@madec.edu.au

Naracoorte*

☎ 08 8762 5200

✉ naracoorte@madec.edu.au

TASMANIA

TASMANIA

Devonport

3/59 Best Street, Devonport TAS 7310

☎ 03 6420 3900

✉ harvestdevonport@madec.edu.au

Huonville*

☎ 03 6420 3900

✉ harvestdevonport@madec.edu.au

QUEENSLAND

SUNSHINE MORETON

Caboolture

2/77 King Street, Caboolture QLD 4510

☎ 07 5294 7000

✉ harvestcaboolture@madec.edu.au

WIDE BAY

Bundaberg

35 Electra Street, Bundaberg Central QLD 4670

☎ 07 4339 3100

✉ harvestbundaberg@madec.edu.au

Gayndah*

☎ 07 4339 3100

✉ harvestbundaberg@madec.edu.au

Gympie*

☎ 07 4339 3100

✉ harvestbundaberg@madec.edu.au

VICTORIA

GIPPSLAND

Sale

2/424 Raymond Street, Sale VIC 3850

☎ 03 5169 7300

✉ harvestsale@madec.edu.au

Leongatha*

☎ 03 5169 7300

✉ harvestsale@madec.edu.au

GOULBURN VALLEY

Shepparton

Suites 1 & 4, 461 Wyndham Street, Shepparton VIC 3630

☎ 03 5829 3600 (Option 2)

✉ harvestshepparton@madec.edu.au

Cobram*

☎ 03 5829 3600 (Option 2)

✉ harvestshepparton@madec.edu.au

Wangaratta*

☎ 03 5722 6000

✉ wangaratta@madec.edu.au

MID MURRAY

Robinvale

176 Bromley Road, Robinvale VIC 3549

☎ 03 5026 5000

✉ harvestrobinvale@madec.edu.au

Swan Hill

186-188 Beveridge Street, Swan Hill VIC 3585

☎ 03 5033 0025

✉ harvestswanhill@madec.edu.au

SUNRAYSIA

Mildura

126-130 Deakin Avenue, Mildura VIC 3500

☎ 03 5022 1797

✉ harvestmildura@madec.edu.au

* Offices with an asterisk are additional services only provided in peak seasons. Please contact us for more information on opening hours during peak harvest months.



CONTACT US

Ready to find your harvest workers?
Get in touch:

- ✉ harvest@madec.edu.au
- 📘 [facebook.com/MADECHTS](https://www.facebook.com/MADECHTS)
- 🌐 www.madec.edu.au/harvest-services
- ☎ 1800 062 332

WHAT OTHERS SAY

"There is a major labour shortage at the moment and being able to utilise the services that MADEC HTS offers for free to source workers is great. The fact they also do a VEVO check on backpackers put my mind at ease, as I know I am employing workers with the legal right to work in Australia. MADEC HTS also helps prepare them for the farm, and their first day."

– Parminder Singh, banana producer, NSW